

Mendlesham Parish Council Website

Accessibility statement

<https://mendlesham-pc.gov.uk/mendlesham-parish-council/>

This website content is provided by Mendlesham Parish Council. It is a templated website provided and hosted by Suffolk Cloud. Both Mendlesham Parish Council and Suffolk Cloud are both committed to making this website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

A link to Suffolk Cloud's accessibility statement is found in the footer section of our website.

This document is the Accessibility statement for the above website.

We would like as many people as possible to use our website which means you should be able to:

- Override colours, contrast levels and fonts in your browser
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

AbilityNet has advice on making your device easier to use if you have a disability.

We've also made the website text as simple as possible to understand.

Reporting accessibility problems with this website:

We are committed to maintaining adherence to accessibility standards. If you have any problems, require information in a different format or think we are not meeting accessibility requirements, please contact the Parish Clerk.

Email: parishclerk@mendlesham-pc.gov.uk

Tel: 01449 766719

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Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Mendlesham Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

- older PDFs and Word documents that may not meet accessibility standards - for example, they may not be structured so they are accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.
- some images of text may not be visually customized to the user's requirements. This does not meet WCAG 2.1 success criterion 1.4.5
- some images do not have a text alternative, so people using a screen reader cannot access the information. This does not meet WCAG 2.1 success criterion 1.1.1
- published pre-recorded audio and video streams may not have alternatives or captions. This does not meet WCAG 2.1 success criterion 1.2.1 & 1.2.2

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

When we publish new content, we'll make sure our use of images meets accessibility standards.

Disproportionate burden

We believe the cost required to fix other web development issues would be a disproportionate burden within the accessibility regulation. This fails WCAG 2.1 success criterion 4.1.2 and 1.3.1.

The accessibility regulations do not require us to fix any documents published prior to 23rd September 2018 in accordance with the Public Sector Bodies (website and mobile applications) (number 2) Accessibility Regulations 2018.

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Preparation of this accessibility statement

This statement was last reviewed on 28th August 2022.

This website was last tested on 30th August 2022. The test was carried out by Cllr Andrew Davey, Mendlesham Parish Council.

We choose a sample of representative pages to test, selected on the basis that together they encompass all the different types of structures and documents used across all the web pages.

Adopted by Mendlesham Parish Council 7th September 2022 last reviewed 5.3.25

Review due March 2026